



TECHNICAL SERVICE

Unitary Products Group
5005 York Drive
Norman, OK 73069
1/877-874-7378

Date: April 2, 2008

YS-010-08

To: All York Distributors
All York Branches
All Field Service Supervisors

Subject: Low Pressure Switch Nuisance Lockouts – YZB, & YZE Heat Pumps

We have received reports of the low pressure switch causing nuisance lockouts on the above referenced units.

Effective with units produced with September 2007 (W0K7 code dates), the low pressure switch has been removed from the YZB & YZE units and the loss of charge kit is being installed on the liquid line. The one exception to this is the YZB048 unit which was changed with December 2007 production (W0N7 code dates). The YZH units have always been produced with the loss of charge kit.

For field installed units experiencing nuisance lockouts from the low pressure switch, this YS letter will provide a S1-37327805001 Loss of Charge kit and a 30 minute labor allowance for its installation. Reference the YS letter to obtain credit for the kit and labor. The loss of charge kit installation instructions will advise to disconnect the low pressure switch wiring and connect to the loss of charge kit.

This YS letter will remain in effect until December 31, 2008.

Mark Freund
Manager, Residential Field Service
Johnson Controls